

DP Dlite

Frequently Asked Questions (FAQs)

Index

| | | |
|----|---|---|
| 1. | What are the pre-requisites for this setup? | 3 |
| 2. | How can I get License Key for set-up? | 3 |
| 3. | How to install DPDIite at other than default location? | 3 |
| 4. | There are restrictions in License Key file received? OR How to obtain License Key with higher limits? | 4 |
| 5. | Can it be installed on network through mapped drive? | 4 |
| 6. | What are the different components that will be installed once set-up is complete?..... | 4 |
| 7. | Can NSDL & CDSL applications be set-up on different computers? | 4 |
| 8. | Setup does not continue due to lack of administrative privileges? | 4 |
| 9. | Installation did not complete successfully? (OR any other problems faces during installation) | 4 |

1. What are the pre-requisites for this setup?

Hardware:

Server:

- HDD 160 GB
- RAM 2 GB
- Processor dual core 3.6 GHz or above
- 10/100 MBPS LAN
- DAT/ DVD Writer (for backup)

Software:

Server:

- Windows 2003 server
- IIS 6.0
- .Net Framework 1.1
- MSSQL Server 2000/2005
- MDAC version 2.81
- Crystal Report 9 runtime

Client:

- SQL Client for MSSQL 2000/2005
- Internet Explorer version 6.0 or above

2. How can I get License Key for set-up?

On registration, License Key will be sent on email id provided during registration.

3. How to install DPDIite at other than default location?

During installation select desired drive/ location for installation. Ensure required disk space is available on drive selected

4. There are restrictions in License Key file received? OR How to obtain License Key with higher limits?

Basic DPDLite version comes with restriction on number of - branches, client accounts, concurrent users, period of use etc. To extend use of evaluation version or revision in restrictions, contact us on phone 020-24275708 or Email at dpdlite@winsofttech.com

5. Can it be installed on network through mapped drive?

No. Currently this option is not available. Installation needs to be carried out on same computer.

6. What are the different components that will be installed once set-up is complete?

The setup installs below listed components:

- Server components (Web application, Database, server modules)
- Client components (Data upload & billing applications)

7. Can NSDL & CDSL applications be set-up on different computers?

Client components may be installed on separate computers but Server components should be installed only on server.

8. Setup does not continue due to lack of administrative privileges?

Administrative privileges are required to perform installation.

9. Installation did not complete successfully? (OR any other problems faces during installation)

Contact support team on phone 020-24275708 or Email at dpdlite@winsofttech.com